



8. Human Body Donation Coordination Office of Beijing Red Cross

Date: September 21, 2018

Phone Number: 10 63558266

Summary

1. “This is Beijing Red Cross. However, human body (donation) and organ (donation) are handled by two different departments.”
2. “Do not contact those unofficial channels. They are quite a mess. Contact us, we are the official channels. There is no problem with us!”
3. “There have been several hundred human body donations, from all over Beijing, involving three medical universities. We started human body donation registration system in year two thousand something.”
4. “Three hospitals are involved, and there are several hundred cases of (body) donations. It’s just Beijing, the entire Beijing City! The registration started in year 2000 something.”
5. Wang Zhaohui is in charge of organ donation.
6. Investigator: He (Wang Zhaohui) said, “We are in the preparation stage, and have not formally started (organ donation) yet!”
Officer-on-Duty: His explanation should be the most accurate source of reference, but he is indeed in charge of this area!
7. The “National Organ Management Center” is under the jurisdiction of the Red Cross Society of China, not the National Health and Family Planning Commission.
8. The responsibilities of the Red Cross Society are to register the organ donations and do some publicity work.

Phone Investigation

Officer-on-Duty: Hello!

Investigator: Hello, greetings, greetings! Is that the Office of Human Body and Organ Donation at Beijing Red Cross?

Officer-on-Duty: Oh, this is the office for human body donation, not organ donation.

Investigator: Is that Red Cross, or somewhere else? Because when I called Xicheng District...

Officer-on-Duty: How may I help you? First of all, tell me what you want to do.

Investigator: Oh, a friend of mine, one of his family members wants to donate his organs. So I called Xicheng District, they gave me your number and asked me to call you. So is that Beijing Red Cross, or...

Officer-on-Duty: Right, **this is Beijing Red Cross. However, human body (donation) and organ (donation) are handled by two different departments.** I will give you the phone number of the organ donation office, okay?

Investigator: Good, good. Thank you so much!

Officer-on-Duty: Well, please write it down.

Investigator: Great. Thanks. Please go ahead.

Officer-on-Duty: 6394.



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Investigator: 6394.

Officer-on-Duty: 7234.

Investigator: 7234. 63947234, correct?

Officer-on-Duty: Ah, correct, correct. Try that number.

Investigator: Ah?

Officer-on-Duty: Hello, ah, try that number. If no one picks up the phone, call again after the holiday. It's holiday today!

Investigator: Oh, I have another question for you. That is, this number you just gave me, is the number of Beijing Red Cross...

Officer-on-Duty: Organ Management Office of the Red Cross Society.

Investigator: Organ Management Office of Red Cross, correct?

Officer-on-Duty: Yes, yes.

Investigator: Beijing, at municipal level?

Officer-on-Duty: Yes, yes.

Investigator: Oh, it seems that Beijing, it seems that there is another one at the national-level. What is the relationship between the two?

Officer-on-Duty: Uh, the national-level Red Cross is in charge of the entire country. Beijing Red Cross is in charge of Beijing City only.

Investigator: Oh...

Officer-on-Duty: They belong to the same system.

Investigator: Oh, the person at Dongcheng District also told me, "You may call the number of the national-level (Red Cross)." I said that the national-level one takes charge of the entire country, and I asked him if there's an organ donation (system) in Beijing.

Officer-on-Duty: Yes, there is.

Investigator: So, there is. It's this number you gave me, right?

Officer-on-Duty: Correct.

Investigator: So now as for organ donation, are we doing it in Beijing?

Officer-on-Duty: We are! There have been quite a number of donation cases now. All have been successful!

Investigator: You mean, quite a number of human body donations?

Officer-on-Duty: Right. After a person passes away, the entire body is donated for anatomy in medical colleges; while organs are donated to living patients, so that they can continue to live, right? They are different.

Investigator: Oh, you are the Beijing Red Cross organ donation office, right?

Officer-on-Duty: We are at one work unit, upstairs and downstairs, but I am not in charge of that, and I cannot explain to you. Umm.

Investigator: Oh, you are both under the Red Cross Society, right?



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Officer-on-Duty: Correct!

Investigator: Oh, then I understand. Alright, alright. I will call that number!

Officer-on-Duty: You can rest assured. We are both official (channels)!

Investigator: Haha, because, this friend of mine, is very meticulous and detail-oriented. He wanted me to ask these questions, and find out more details...

Officer-on-Duty: Ah.

Investigator: However, I asked around and spent a lot of time, but I could not find the answers. Those I asked...

Officer-on-Duty: **Do not contact those unofficial channels. They are quite a mess. Contact us, we are the official channels. There is no problem with us!**

Investigator: So human body donation, you have a lot of them here, right?

Officer-on-Duty: Uh, yes, a lot! As of now, roughly several hundred cases per year!

Investigator: You said that these **three hospitals are involved, and there are several hundred cases of donations**. Or is it just one hospital?

Officer-on-Duty: **It's just Beijing, the entire Beijing City!**

Investigator: Oh, several hundred. Are there a lot of donations this year?

Officer-on-Duty: Really a lot. Every year there are a lot, and it's increasing year over year. I think, we have been doing it for 10 years, 20 years.

Investigator: You have been established for so long, 10 years, 20 years?

Officer-on-Duty: Right. I am new here, I am not in charge of this business. It should have been a long time, because the registration started in year 2000 something.

Investigator: Oh, that is to say, these three hospitals, are their donations the same thing as the donations you receive? Or, are you overseeing these three hospitals?

Officer-on-Duty: We are overseeing these three hospitals.

Investigator: So regarding how many they donated, they would report them to you?

Officer-on-Duty: Oh, yes, yes, we are responsible for administration.

Investigator: Oh, then I understand. Because when I called a hospital the other day, they talked about human body donation. I explained that we do not plan to do human body donation, just organ donation.

Officer-on-Duty: Right! **You first try to be clear about what human body donation is and what organ donation is, then you contact (the relevant division), okay?**

Investigator: Right. That person did not explain it clearly, they told me to contact some place, but it was not the right place, either. Later my friend called the **municipal Red Cross, the person's name is Wang Zhaohui**. Is he the person in charge?

Officer-on-Duty: Correct, correct. He is.

Investigator: **He is the one in charge?**



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Officer-on-Duty: **Correct, correct.**

Investigator: He told me that they are not involved in human body donation. He said, “Our Red Cross, Beijing Red Cross, is not involved in organ donation.”

Officer-on-Duty: **They are in charge of organ donation. It is Mr. Wang who takes charge of that.**

Investigator: Do they really do it? He said that he had not started. He said, “We are in the preparation stage, and have not formally started yet!” Is it so?

Officer-on-Duty: Oh, **his explanation should be the most accurate source of reference, but he is indeed in charge of this area!**

Investigator: Oh, then, you are not the same as the national-level Red Cross? That is, the Beijing Red Cross and national-level Red Cross are not the same?

Officer-on-Duty: Ah, no, the national-level one is called the Red Cross Society of China.

Investigator: Oh, you just said that there is a national... national organ management center, is it under the jurisdiction of the national-level Red Cross? Or is it under...

Officer-on-Duty: Correct, correct, under the Red Cross Society of China.

Investigator: **Not under the National Health and Family Planning Commission?**

Officer-on-Duty: Oh, no, no.

Investigator: It's also under the Red Cross...

Officer-on-Duty: Ah, **the responsibilities of the Red Cross Society are to register the organ donations and do some publicity work.**

Investigator: Oh, I see. Thank you. I will call that number.

Officer-on-Duty: Right, **call several times to ask and find out a clear answer. Then you go look for the person in charge directly. Their explanation should be the most accurate.**

Investigator: That's right. Someone says it this way, and another one says it another way, making it so confusing. Alright, thank you then.

Officer-on-Duty: Exactly!

Investigator: Good. Bye!

Officer-on-Duty: Okay, Bye-bye.