6. Official at Beijing Red Cross Society, Shijingshan District Branch
Date: September 20, 2018
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Summary

1. Three hospitals accept organ donation in Beijing, including Peking Union Medical College Hospital, Peking University’s hospital and Capital Medical University.
2. “Our job is just to provide telephone registration and contact information for body donation.”
3. “If someone wants to donate and calls us, then we will tell him how to contact the hospitals.”
4. “We normally don’t do this kind of work (related to organ donation), and we are not very familiar with the information regarding this.”
5. “Red Cross Society (of Shijingshan District) does not do (organ donation work). We don’t do this job. Maybe Beijing Red Cross knows about this, but they normally don’t do this job, either.”
6. “This kind of (organ donation) work is supposed to be done by the hospitals.”
7. “We only have something, which is a Hematopoietic Stem Cell workstation, about hematopoietic stem cells.”

Phone Investigation

Red Cross official: Hello.

Investigator: Hi, hello! Is that Beijing, Beijing Red Cross Society, Shijingshan District Branch’s Organ Donation Office?

Red Cross official: Ah~ no. How about you write down a phone number and call this number later in the afternoon, okay?

Investigator: That’s good. Please give it to me.

Red Cross official: You should call 68602798.

Investigator: 68602798. Is this number for Shijingshan Red Cross Society’s Organ Office?

Red Cross official: The number you are calling now is an office line. What you just wrote down is the number for the business department. You can call that number after 2 p.m. when they go back to work. Is this okay?

Investigator: Oh, so the number I wrote down is for the business department.

Red Cross official: Yes. The number you are calling now is an office line.
Investigator: Oh, office line. Then maybe you might also know something. I just want to consult you: how is the organ donation situation in Shijingshan Red Cross Society, now?

Red Cross official: Oh, well, are you in Beijing?

Investigator: Oh, about me, I am calling now from Chengdu. I have a friend living in Fengtai (District) of Beijing. He wants to, he needs to replace his kidney. So, he asked me to inquire about organ donation.

Red Cross official: Oh, regarding organ donation, in some counties and urban areas of Beijing, there are three hospitals that accept organ donations.

Investigator: Which three hospitals?

Red Cross official: Three hospitals. There are three. How about you write down their phone numbers?

Investigator: Please go ahead.

Red Cross official: One is Peking Union Medical College Hospital.

Investigator: Union Medical College Hospital.

Red Cross official: The number is 6529.

Investigator: 6529.

Red Cross official: Followed by 6975.

Investigator: 6975. Good.

Red Cross official: The second one is Peking University’s hospital.

Investigator: Ok, Peking University Hospital.

Red Cross official: 8280.

Investigator: OK, 8280.

Red Cross official: Then 2466.

Investigator: 2466, OK.
Red Cross official: The third one is Capital Medical University.

Investigator: OK. Capital Medical University. Got it.

Red Cross official: Their number is 8391.

Investigator: 8391.

Red Cross official: Then 1443.

Investigator: 1443.

Red Cross official: These hospitals are the ones that accept organ donation from the deceased.

Investigator: Oh, my case is different. It’s different. My friend’s situation is that he needs an organ. His case is kidney failure, and he needs to replace his kidney, replace it. About the kidney source, he is looking for kidney source. That is the case.

Red Cross official: Oh, he is looking for that?

Investigator: Yes.

Red Cross official: How about you call, for example, Peking Union Medical College Hospital. Then you ask them. Maybe they will provide you with more precise information, because our job is just to provide telephone registration and contact information for body donation.

Investigator: Oh, but in your district, you are handling the organ donation…

Red Cross official: However, we normally don’t do this kind of work, and we are not very familiar with the information regarding this.

Investigator: So, you mean Shijingshan Red Cross Society’s Organ Donation Office is not really doing donation work itself, right?

Red Cross official: That’s right, right. We don’t do it ourselves. Red Cross Society does not do it. We don’t do this job. Maybe Beijing Red Cross knows about this, but they normally don’t do this job, either. This kind of work is supposed to be done by the hospitals.
Investigator: Oh, So, the hospitals do it, but you don’t. So, regarding organs, in terms of organs, the hospitals still need to look for them by themselves, right?

Red Cross official: That’s right. Hospitals offer (organs). We only offer a platform here. For example, if someone wants to donate and calls us, then we will tell him how to contact the hospitals, like that.

Investigator: I see. When was your organ donation office founded?

Red Cross official: Organ… We only have something, which is a Hematopoietic Stem Cell workstation, about hematopoietic stem cells. This is the case.

Investigator: Okay, so you don’t do organ donation yourselves. I got it. Thank you.

Red Cross official: You can call (the hospitals) to inquire.

Investigator: Okay, I got it.

Red Cross official: Sorry that I am not really helpful to you.

Investigator: Thanks a lot. Thank you.