7. Official of Beijing Red Cross Society, Fengtai District Branch
Date: September 20, 2018
Phone Number: +86+1063824717

Summary
1. All districts’ Red Cross Societies in Beijing have no organ donation business. “Our department hasn’t launched this business.”
2. “Since this business needs many people, and there are relatively few people (with expertise) in this area (in our district). Therefore, we cannot develop this business.

Phone Investigation

Red Cross official: Hello!
Investigator: Hello?
Red Cross official: Hello? Hello?
Investigator: Hello, greetings! Is that the Organ Donation Office of Beijing Red Cross Society, Fengtai District Branch?
Red Cross official: Ah~ No, no, no.

Investigator: Where is that?
Red Cross official: This is the duty room of Red Cross Society, not the donation office.

Investigator: Could you give me the number of the donation office?
Red Cross official: You~ how about this? There is nobody on duty in the organ donation office (right now). Please call at around half past two in the afternoon.

Investigator: Ok. Could you give me a phone number?
Red Cross official: 63824720.

Investigator: 6382
Red Cross official: 4720

Investigator: 4720. You mean that I can call after 2 p.m.?
Red Cross official: Yes. You can call this number at around half past two.

Investigator: How about the other times? There is no one on duty in the morning, right? Is there anyone available tomorrow morning?
Red Cross official: There are people on duty tomorrow morning.

Investigator: What time should I call tomorrow?
Red Cross official: After 9 a.m. tomorrow.

Investigator: After 9 a.m. Ok. Thank you, okay.
Red Cross official: Right, right. Good, good.
Investigator: This is the phone number of the duty room of Red Cross Society, right?
Red Cross official: Yes, yes, yes.

Investigator: Ok. Thank you. Thank you.
Red Cross official: You are welcome.

Investigator: Bye. Oh, wait a minute. I want to ask you a question. Maybe you know, since you are on duty. Let me ask you first. How is the organ donation work of the Red Cross Society’s Organ Donation Office in Fengtai District? I’m helping a friend of mine look for organs. He wants to replace his kidney. I want to see if you could help solve the organ issue.

Red Cross official: Well, our department hasn’t launched this business, neither has any of the other districts in the Municipality (of Beijing). This business in Beijing… (Investigator: Okay). When you call tomorrow, our business department will tell you, whom you should talk to, which department you should talk to, like this.

Investigator: Ok. Oh~ you~
Red Cross official: They will let you know to which apartment you could ask questions.

Investigator: You mean Beijing City…
Red Cross official: …

Investigator: You mean that for all Beijing districts’ Red Cross Societies’ organ donation work, there’s no Organ Donation Office.
Red Cross official: They don’t have this business.

Investigator: They have never launched this organ donation business, right?
Red Cross official: Right, right. Mainly because Beijing has organs.

Investigator: Oh, you don’t have?
Red Cross official: Right, right. We’re a county district. Since this business needs many people, and there are relatively few people (with expertise) in this area (in our district). Therefore, we cannot develop this business. Beijing has organs. You can call them tomorrow morning. Call that business department, and they will tell you which department you should visit, okay?

Investigator: Okay. Thank you, thank you. Okay.
Red Cross official: You are welcome. You are welcome.
Investigator: Okay, okay.