

**追查迫害法輪功國際組織（追查國際）**  
**World Organization to Investigate the Persecution of Falun Gong (WOIPFG)**

To investigate the criminal conduct of all institutions, organizations, and individuals involved in the persecution of Falun Gong; to bring such investigation, no matter how long it takes, no matter how far and deep we have to search, to full closure; to exercise fundamental principles of humanity; and to restore and uphold justice in society.

**Investigation Recording 2019-126**

**Date:** October 15, 2019 (+86-89866808103)

**Subject(s):** Nurse, General Surgery, the Second Affiliated Hospital, Hainan Medical University

**Summary**

1. Our hospital does (kidney transplants) for sure. Our hospital does the best job at those surgeries.
2. Our hospital does quite a lot of kidney transplants, more than other transplants.
3. On Saturday, there are doctors at the clinic too.
4. Previously, they belonged to the Urology Center, but later they split off.

**Translation**

Nurse: Hello! General Surgery.

Investigator: Hello! Hi! Is this the Second Affiliated Hospital of Hainan Medical University's Kidney Transplant Center?

Nurse: No, this is not the Kidney Transplant Center. We are the General Surgery here.

Investigator: Oh, General Surgery. Then could you please tell me the phone number for the Kidney Transplant Center?

Nurse: We only have the extension numbers.

Investigator: The extension numbers?

Nurse: Didn't you find the number for the customer service center? The extension numbers only have 4 digits and won't work for you.

Investigator: Oh, they won't work for me, is that right? They're for internal lines.

Nurse: Yeah, yeah.

Investigator: Oh.

Nurse: You need to search, search those customer service numbers. If you want to come, are you coming to see a doctor or just to have a consultation?

Investigator: I have...a family member who needs a kidney transplant.

Nurse: Has the patient already had the transplant done, or not yet?

Investigator: Not yet.

Nurse: Ah, he is going to have one and wants to come over to get it done here, right?

Investigator: Yes. My younger brother.

Nurse: Oh. Then you just, you just call tomorrow morning to talk to the customer service center, because the center is already closed now.

Investigator: Oh, I need to call the customer server center?

Nurse: Yeah.

Investigator: You are General Surgery, right?

Nurse: Yeah, we are General Surgery, not Kidney Transplant.

Investigator: Oh. Then do you know which doctor can do it? Can I just call the doctor to ask questions directly?

Nurse: The problem is that I am not in that center, neither do I have the phone numbers of the doctors there.

Investigator: Okay. That's okay. Oh, so you are not the Kidney...

Nurse: Correct.

Investigator: You are General Surgery...

Nurse: Because we are from different centers. And they are upstairs on the top floor, not on the same floor as we are.

Investigator: Oh, you're not on the same floor.

Nurse: We usually don't have much to do with them, without much contact. Yeah!

Investigator: Oh...

Nurse: Anyways, you can contact the customer service later.

Investigator: Oh...but you know that your hospital is still doing this type of surgeries, right?

Nurse: That's for sure. Our hospital does the best job at this type of surgeries.

Investigator: Oh, really? Then I just want to find someone with good skills, and reliable, and relatively...

Nurse: Yeah. We have a lot of transplant patients here, and many patients who want to have kidney transplants.

Investigator: Oh, many people who want to have kidney transplants. So your skills are pretty good, right?

Nurse: Eh, I feel there are many patients getting those surgeries. You can come over and check it out. Tell your brother to come take a look.

Investigator: Tell my brother to come take a look. Sure. My brother is pretty young, so I just hope...as I do business abroad, money is not much of an issue. Now I just...for my brother, this is... kind of urgent. So I hope to get it done soon, that's it.

Nurse: Oh, then you ask him to come to our hospital immediately, to see if there are any matching kidney organs available. If he is suitable for the surgery, we will do it for him. The main problem is the kidney source.

Investigator: Yeah, yeah. So, I don't know if you know how long the wait time would be in the fastest case?

Nurse: About that question, we're not sure, because we are not from that center. But we know that our hospital does kidney transplants, and a lot of kidney transplants are done in the transplant center here, more than other transplants, I think.

Investigator: Is it your hospital that does more, does the most transplants in Hainan?

Nurse: Our Transplant Center does the most kidney transplants...

Investigator: That's in Hainan, right?

Nurse: Yes. Our hospital does many kidney transplants, and our Transplant Center is pretty famous.

Investigator: Pretty famous, huh.

Nurse: Come register first and take a look.

Investigator: Alright. Do you...do you know how many are done per year? It's a question about the skills. Your skills must be fine, right?

Nurse: I am not sure. I am not from their center.

Investigator: Sure! Sure! Thank you! Thank you! Thanks a lot.

Nurse: They sometimes...sometimes when getting busy, they will ask people from our center to go upstairs to help out.

Investigator: Oh, is that so?

Nurse: Usually only a few...because they can't be doing those surgeries every day. You need to find a suitable organ to do it. So, when they get things going, they get quite busy.

Investigator: Is it very difficult to find an organ?

Nurse: Yeah. But I feel that our hospital still does a lot. Most importantly, there must be donors available. For those things, you'd better ask them to be clear, because we are not in the same center. We don't know much about their stuff.

Investigator: Eh, okay, then...

Nurse: We don't know much about those things. You can tomorrow...if you have the time and are in an urgent need, you can come tomorrow. On Friday, they have someone at the clinic.

Investigator: Alright.

Nurse: Saturday is okay too.

Investigator: Oh, Saturday is okay too?

Nurse: Yeah, On Saturday, there are doctor(s) who come to the clinic too.

Investigator: Oh... for the 4 digit number, as you said, isn't that your internal phone number? The first four digits are all the same, so, by changing the last four digits, it would be the phone number for the Kidney Transplant?

Nurse: That I don't know. Let me check.

Investigator: Oh. Yours is 8103. Then for the Kidney Transplant, would that become

theirs by changing the last four digits of yours? I just want to call and ask, because it's kind of urgent. The sooner I ask, the sooner it gets settled, the better. I want to find a few hospitals to ask around and see which hospital...

Nurse: You didn't find their phone numbers online?

Investigator: Ah...what?

Nurse: You didn't find their phone numbers on their websites? Our hospital has put the phone numbers on the computers, or on our website. You can follow the official (China-allowed social media) account of our hospital.

Investigator: Your hospital's website...

Nurse: Hainan Medical University...

Investigator: I got this number from a friend. My friend told me to just call this number. I didn't expect that it would be for General Surgery.

Nurse: Way back then, years back, before we were split up, they had been using that number. So many years have passed.

Investigator: Oh, yeah. My classmate had his kidney transplant done at your place many years ago. So he said, hey, you can just call this number.

Nurse: That was before. Previously, they were part of the Urology Center, but later they split off. Previously, we were all together. That was how many...10 years ago, but still is being brought up now! So, our number is often used and people keep asking if we're urology or kidney transplant—people keep asking us these sorts of things. We have been split for many years.

Investigator: Oh, I see.

Nurse: ...

Investigator: Oh, then can you please give me those last four digits. I will give that a try. I don't want to search online.

Nurse: Eh... let me check. Is their number here? They just split off.

Investigator: Just split off?

Nurse: It was like this year or the year before last year, they got split off.

Investigator: Oh, isn't it...

Nurse: But before that, kidney transplants were done in the Urology Center.

Investigator: Oh, Urology Center. Then is it that you guys grow pretty fast, so those who do it got split off? That means...

Nurse: They wanted to focus, to specialize in the area, so they got split off.

Investigator: Oh. Then you guys will be big in Hainan in the future.

Nurse: Well, we're doing okay.

Investigator: Would it be too much trouble for you to check? Because, for me, it's too much trouble for me to search online.

Nurse: The main thing is I am also busy at work.

Investigator: Thanks. I am sorry, sorry to bother you.

Nurse: Where is it? Wait, let me ask that doctor.

Investigator: Thanks.

(In the inquiry...)

Nurse: Hello?

Investigator: Hello! Hi!

Nurse: Hello?

Investigator: Em, Hi!

Nurse: 43311, and 3122, that is for the transplantation.

Investigator: 3122, oh, what is the first, 4...?

Nurse: 3311, which is for the nurses' station.

Investigator: 3311 is for the nurses' station, right?

Nurse: Ah. 3122 is for the transplantation office.

Investigator: 3122. 3311 is for the nurse station, and 3122 is for the transplantation, right?

Nurse: For the office.

Investigator: The doctors' office. Oh. Oh, thank you! Thank you very much! I will call them. Thank you! Ah, Goodbye!

Nurse: Bye-bye!