

**追查迫害法輪功國際組織（追查國際）**  
**World Organization to Investigate the Persecution of Falun Gong (WOIPFG)**

To investigate the criminal conduct of all institutions, organizations, and individuals involved in the persecution of Falun Gong; to bring such investigation, no matter how long it takes, no matter how far and deep we have to search, to full closure; to exercise fundamental principles of humanity; and to restore and uphold justice in society.

**Investigation Recording 2019-162**

**Date:** November 28, 2019 (+86-21-63586828)

**Subject(s):** Nurse, Expert Appointment Hotline, the Affiliated Changzheng Hospital, Shanghai Second Military Medical University

**Summary**

1. We do kidney transplants now.
2. Zhu Youhua is no longer with our hospital. He left a long time ago.
3. Now in Kidney Transplant, we have Wang Liming and Wang Yawei, both available at the clinic on Thursdays.
4. Wang Liming is a full professor while Han Shu is an associate professor. They both are lead surgeons for kidney transplants.
5. The bed supply is pretty tight.

**Translation**

Nurse: Hello! Please go ahead.

Investigator: Hey, hello! Can you hear me?

Nurse: Yes, I can. Go ahead.

Investigator: Hello! Is this the Affiliated Changzheng Hospital of Shanghai Second Military Medical University?

Nurse: Yes, yes.

Investigator: What division are you with?

Nurse: This is the expert appointment hotline. We can help make appointments to go to the expert outpatient clinic.

Investigator: Do you do kidney transplants?

Nurse: Yes, we do. Please tell me which expert you'd like to make an appointment with.

Investigator: Well, I'm wondering...if you can recommend one...which expert do you think is good?

Nurse: I...I do not make any recommendations.

Investigator: You don't? Well, my...my friend recommended someone named Zhu Youhua... is he an expert?

Nurse: Zhu Youhua is no longer with our hospital. He left a long time ago.

Investigator: Uh, he did.

Nurse: Now in Kidney Transplant, we have Wang Liming and Wang Yawei, both available on Thursdays.

Investigator: They're Wang Liming and Wang Yawei, right?

Nurse: Right.

Investigator: Oh, well, in that case...

Nurse: There is an open slot for Wang Liming as early as next Thursday. It's for Thursday afternoon...would you like to take it?

Investigator: Is it for Thursday afternoon?

Nurse: Yeah, it's for next Thursday.

Investigator: My friend said that there is another doctor named Han Shu. Is he still with you?

Nurse: Yes, he is. Han Shu is available on Monday afternoons.

Investigator: Han Shu is still there, right?

Nurse: One is a full professor and the other is an associate professor.

Investigator: Which one is a full professor? Is Han Shu a full professor or an associate professor?

Nurse: Associate professor.

Investigator: Oh, so Wang Liming is a full professor, as you just mentioned, right?

Nurse: Right, right.

Investigator: So are they the lead surgeons for kidney transplants?

Nurse: Yes.

Investigator: How long does it usually take to wait for the surgery?

Nurse: I don't know. Here at our hotline, no such questions are answered.

Investigator: They are not answered...that is...they can only be answered over there at the clinic.

Nurse: Yes, you'll have to ask one of the doctors at the clinic, okay?

Investigator: Well, I'm at a fairly far place. So, can I get admitted into your hospital if I come over? Is there a bed available for hospitalization?

Nurse: Hospitalization?...You must have a kidney source available before you can be admitted into the hospital!

Investigator: Oh, one must have a kidney source before admission, well,...

Nurse: Exactly, you'll get admitted only when you're about to have the surgery!

Investigator: Oh, I see. So, your bed supply is pretty tight, is it?

Nurse: Yeah.

Investigator: Oh, it's fairly tight. Well, could you give me the number for one of your experts, so that I can make a call and consult him over the phone?

Nurse: I don't have their numbers. You'll need to call the operator.

Investigator: I did, but could not get through.

Nurse: Call the operator asking for the number.

Investigator: Call to ask for the number, right?

Nurse: Right, it depends on whether you can get one of the doctors there when you ask for one.

Investigator: Oh, well, can you help check if I get the operator's number right, or tell me the number again?

Nurse: It's 81886999.

Investigator: Oh, good. Thank you, I'll try again.

Nurse: Ok, bye!

Investigator: Ok, thank you. Goodbye!

Nurse: Bye!

(The nurse hung up. Voice playing: Please provide feedback on the customer service staff who just served you. If satisfied, please press...)